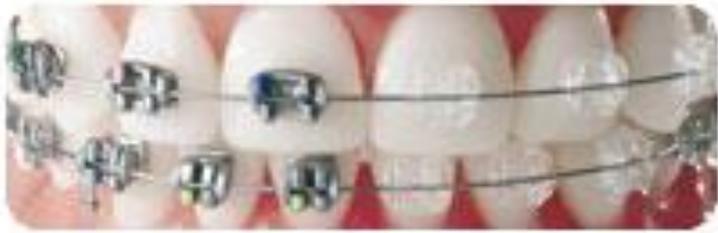
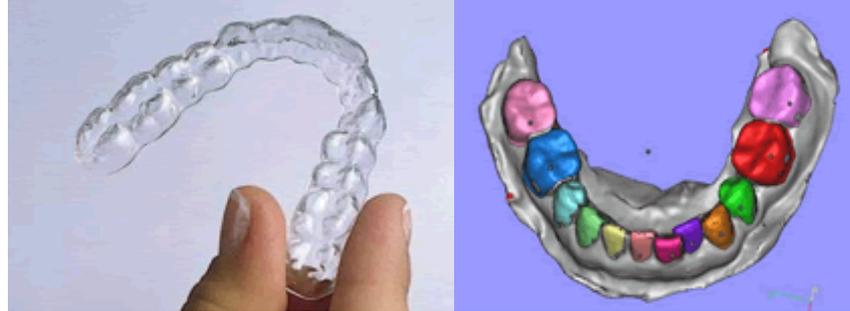


Summary: The basic fees for the active phase of orthodontic treatment are divided into a one time initial fee and monthly fees:

BASIC PACKAGE:	
Total basic fees for the active phase of orthodontic treatment:	First Jaw: RM4000- (500 Student Price) 2 nd Jaw: RM2900- (500 Student Price) i.e . RM5900 (Student Price)-6900(Full Fee/Adult Fee) both jaws
INITIAL TREATMENT/SETUP FEE:	Initial NONE REFUNDABLE Deposit: RM100 On the day putting on the appliance: RM800-1600 (RM2700 for VIP package)
Remaining Monthly fees(by installment):	RM150 (Single jaw student Price) -RM400 (Both jaw Adult Price) per month or visit for 12-18 months.
(a)Estimated time of Active Phase	15 Months All female patients will be given a 2 months <u>free extension</u> if they give birth during the treatment period (Active phase excluding retention period)
(b)Estimated time of Supervised Retention Phase	3 Months (Single jaw treatment chargeable, no grace period after the Active Phase)
(c)Total Contract Time (a) + (b)	18 Months
VISITS: BY APPOINTMENT ONLY. Subject to prevailing appointment policy and house rules as displayed on the waiting room or notice board.	<ul style="list-style-type: none"> ❑ STUDENT PRICE: Not necessary a student but Limited to Weekdays (Monday-Thursday), AT OR BEFORE 4.30pm only, not public holidays or blocked-out days. ❑ ADULT/FULL FEES: Any office hours, including nights and weekends. The doctor schedule provided "As IT", the clinic shall observe the convenient of the patient but has no obligation to operate at any time dictated by the patient.
Extra charged after (C)	Extra charge please refer to " ADJUSTMENT FEE (PER VISIT)" below.
Review/Adjustment of retainers after Debond/Deband or During/After Retention Phase	RM40-100 per visit (Student Price or come at Student Price's Time), RM80-150 (Full Fee or come at Full Fee's Time)
PAY PER VISIT PACKAGE (Suitable for Minor/Simple tooth movement, or for cases referred half-way from other clinics. Not financially suitable for patients with more than 12 months active treatment.)	
INITIAL TREATMENT/SETUP FEE:	RM800-1200 (Student Price-Adult Price)
ADJUSTMENT FEE (PER VISIT)	RM200(Single jaw student price)-350 (Both jaws Full Fee) plus materials (bracket replacement, wire, elastic etc)
Any other treatment charges	Expressly not included in the treatment or adjustment fee.
PREMIUM/ VIP PACKAGE: RM11,900 (RM Eleven Thousand Nine Hundred) In addition to the basic package:	
<ul style="list-style-type: none"> • Extended Estimated time of Active Phase to 24 months (No refund if finished earlier) • Tooth Coloured Brackets and Replacement 6 pieces • 4 Extractions • 2 Surgical Extractions • 1 Root Canal Treatments with 2 radiographs and permanent filling • 8 Fillings or Fissure Sealant • 1 pair model and retainer • 1 pair model and spare retainer within 1 year or 1 pair of bleaching trays • Polishing Every Month • Scaling and Topical Fluoride every 3 month • 2 Radiographs During Treatment • 2 Radiographs After Treatment • Fees paid not refundable/deductible if any portion of this package is unused 12 months after the braces are removed. 	
	
Grey Metal Bracket Tooth Coloured Ceramic/Polymer Brackets	

“Invisible” Aligner Package: RM14,000-18,000 depends on quantity of aligners used
 In addition to the Premium Package:
 Smartee/ClearPath/Invisalign Invisible & Removable Appliance (Digitally Designed Clear Braces)



Differences between

Student Price (Not Necessary a Student)	Adult/Full Fee
<ul style="list-style-type: none"> <input type="checkbox"/> Limited Appointment Option with Block Out Day: Limited to Weekdays, AT OR BEFORE 4.30pm only, not public holidays. <input type="checkbox"/> Waiting time is more if appointment not pre-book 6-8 weeks ahead. 	<ul style="list-style-type: none"> <input type="checkbox"/> Any office hour subject to availability of the doctor in charge of the assistant doctor in charge <input type="checkbox"/> More choices of appointment day and time.
<ul style="list-style-type: none"> <input type="checkbox"/> .Reduced Pricing of about RM1000 	<ul style="list-style-type: none"> <input type="checkbox"/> Normal Pricing

BASIC PACKAGE	PREMIUM/VIP PACKAGE:
Less coverage on general dentistry.	More coverage of general dentistry e.g filling, scaling, extraction
Using Stainless Steel/Grey brackets. If patient choose upgrade to Ceramic/White brackets-add RM1700	Using Ceramic/White brackets already included If patient choose downgrade to Stainless Steel/Gray brackets -reduce RM1700 Compare to stainless steel grey bracket, ceramic bracket is <i>more beautiful</i> . Ceramic bracket is less strong, more prone to fracture, more maintenance needed, more friction and slower tooth movement. At the end of the treatment, the slot and corner may having wear and tear, the corners may be rounded (difficult to tie), and the control of the torque and angulation of the teeth become less accurate.
Covers up to 18 months If finish later there will be pay per visit charges.	Covers up to 24 months. If finish earlier no refund.
Scaling or polishing will be chargeable.	Free polishing every month/visit. Scaling every 3 months.
Good deal for basic orthodontics without much extra treatments, repair or maintenance.	Good deal if the patient has very high expectation requires wisdom tooth surgery or requested ceramic white bracket.

NOTE ON PROPRIETARY BRACKETS

You may request for the brackets of your choice at an extra cost of RM1700, such as Damon™ or Full Ceramic (white) brackets.

Please be advised that there is no evidence a particular bracket system/brand will shorten the treatment duration, or reduce pain (if any) during orthodontic treatments. The comfort of the patient is monitored by the doctor to change wire progressively without provoke much pain/discomfort. Some self-ligating brackets may take less chair-time but again there is no evidence base to show these brackets reduce the overall treatment time. Your doctor will try the best to use the best mechanic and force system (powerchain, spring, elastics etc) to try to achieve the optimal result with minimal visit to the clinic.

Complaint Handling

Complaint resolution guidelines are available on clinic notice board, leaflets and website. If you are not satisfied with the service please email to info@gigi.my or you need faster respond, call/SMS to +6014-200 9000.