

### Our Team

- Dr. Leong Chee San BDS(Malaya), MFGDP(UK), MClinDent (Prosthodontics)(London), MFDS RCS(Edinburgh), AM (Mal), PG Dip. Implantology (UCLAN), FICCD National Specialists Register No: 128515
- Dr. (Mr.) Chow Wei Pin BDS (Malaya)
- Dr. (Mrs.) Tan Chai Peng BDS (Taiwan)
- Dr. (Mr.) Sundrarajan Naidu Ramasamy, DDS(UKM), MClinDent(Oral & Maxillofacial Surgery)(UM),AM

The clinics are equipped with state of the art equipments and facilities in order to provide high standard of dental care. We have **digitalized intra-oral and extra-oral** (Cephalometric ,Panorama, 3D Cone Beam Computerized Tomography (3D CBCT) **X-ray system** to help in more accurate diagnosis and treatment. We are among the first clinic in Johor with **laughing gas facility** for the **anxious patients**. We have air-abrasion (**no-drill filling**) and **computerized “painless” injection system** to **reduce fear and discomfort** of the patients. In addition, we have our attached **dental laboratory** and skillful technicians to produce plastic denture, full porcelain (alumina or zirconia) veneers, crowns and bridges. We are “**paperless**” clinics with custom made **Practice Management Software** developed since 1994. All the patients’ records and radiographs are in **digital format** so the the information can be saved and retrieved in efficiently and accurately. With the built in **Customer Relation Management** software, we are able to trace and follow-up patients that might have difficulties or complications after dental treatment, so that follow-up can be done to ensure their **well being** and ultimately, their **satisfaction**.

Appointment Policy:

- No deposit is required except previous appointment failed to attend.
- New patients please come 30 minutes earlier for registration and fill in Medical History Form.
- Appointment patients late more than 10 minutes will lost the priority.
- International/Outstation patients please plan your itinerary to avoid delay in your treatment.

Personal Data Protection Policy:

- We are committed to the safe use of your personal info. Please refer to our latest policy statement at [www.gigi.my](http://www.gigi.my)

### Contact Us/Locations



#### PUSAT PERGIGIAN U 优牙科中心 U DENTAL CENTER

Feedback/Complaint Hotline:6014- 888 9000  
 Website: [www.gigi.my](http://www.gigi.my)  
 Email: [info@gigi.my](mailto:info@gigi.my)  
<http://facebook.com/udentalcenter>

**Taman U 大学城:**

26A, Jalan Kebudayaan 1,  
 Taman Universiti, 81300 SKUDAI.  
 Tel: 607-521 1111, 607-5 208 508. SMS: 6012-8800100  
 HP: 6014-888 9000  
 WeChat: U Dental @ Taman U

**Bukit Indah 武吉英达:**

65, Jalan Indah 16/12, Taman Bukit Indah, 81200 Johor Bahru.  
 Tel: 07-232 GIGI, 07-232 4444, SMS:6 014-9 900 900  
 HP: 6014-888 2000  
 WeChat: U Dental @ Bukit Indah

**U Dental Specialist Clinic 优牙科专科诊所**

65A, Jalan Indah 16/12, Taman Bukit Indah, 81200 Johor Bahru.  
 Tel: 607-234 2000 HP: 6014-508 0000

**CONSULTATION HOURS**

**9.00a.m-9.00p.m Daily**

Please call for an appointment or book an appointment online.

Closed on selected public holidays

WELCOME TO  
**U DENTAL CENTER**  
 优牙科中心  
**PUSAT PERGIGIAN U**



We strive to offer **high quality dental care** at an **affordable price**. We try hard to maximize the **value** for money of our patients. Our **staff** are well trained and all of us have to follow a set of well-proven standard **operating procedures** to ensure patient safety and **optimal treatment outcome**. We pay great **attention to details**, and that minute, unseen, **heart-felt quality** is becoming our brand positioning. Dental treatment is **personal**. We recognize that no two patients are alike, and furthermore, no two teeth in the same patient are alike. We **listen** to the patients carefully to understand their **concern**, their **fear** and what they really **want** For more complex treatments, we will explain the **advantages and disadvantages** of each procedures, the **treatment options and alternatives**. We printed our own treatments brochures to be distributed to the patients that might need the particular treatment. Hence, patient is provided with necessary **information** and guided to make **informed decision and consent** to the best of their welfare, before committed to a treatment plan.



[www.gigi.my](http://www.gigi.my)



U Dental  
 @ Admin/MDC

*Comfort and value™*  
*Smile Card®*

## Our Services

### GENERAL / FAMILY DENTISTRY 一般/家庭牙科

#### PERGIAN BIASA/SEKELUARGA

- Basic examination 检查/咨询
- Pereriksaian Permulaan dan Perundingan
- Routine scaling and powder /air polishing 洗牙 Cuci dan polish gigi
- Preventive 预防牙科 Pencegahan
- Fissure sealant 凹沟充填 Tutup lekuk permukaan gigi
- Topical Flouride 局部氟化物治疗 Florida untuk mengeraskan permukaan gigi
- Fillings 洗牙 Tampilan
- Extractions 拔牙 Cabutan
- Wisdom teeth removal 拔/阻生智慧牙



全面检查和诊断以治疗计划 *Pemeriksaan dan rancangan rawatan terperinci*

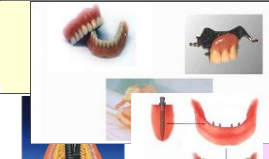
- Braces/ Orthodontics 牙科矫形 (绑牙) *Ikat Gigi*  
Children / Students and Adults  
Fixed braces or Removable  
Translucence or tooth coloured brackets  
Growth modification for children  
Close gaps for adult missing teeth  
"Invisible" braces: MBrace/ClearSmile/Invisalign



- Metal Free Crowns, Bridges & Veneers
- Veneer 瓷贴面 *Veneer permukaan*
- Restorator 牙齿修复 *Pemulihan*  
For badly/frequently broken teeth
- Crown 套牙 Sarung gigi  
Metal/gold  
Full porcelain/Alumina/Zirconia/Procera  
Mixed (metal+porcelain)



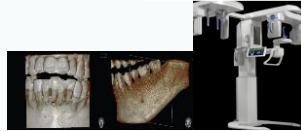
- Bridge 牙桥 *Jambatan gigi*  
Joining teeth to close gap
- Prosthodontics 假牙修复 *Gigi PaIsu*  
For replacement of missing teeth  
Denture - Plastic /Metal /Soft plastic
- Implants 人工植牙 *Tanam Gigi*  
Titanium implants:  
Osteem, Ankylos, Dentium  
Implant Direct/Megagen, Nobel Biocare ,  
NeoBiotech, Strauman, Bicon.  
Mini-implants: Intec, MDI



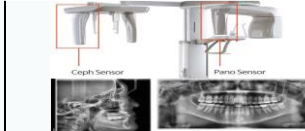
- Root Canal Treatment (Endodontics) 根管治疗 *Rawatan akar*  
Front teeth or back teeth
- Periodontics 牙周病 *Rawatan Gusi/Tulang Gum Surgery*
- Guided Bone/Gum Regeneration  
Artificial bone chip  
Resorbable skin/membrane  
Bone augmentation: Onlay/Sinus graf  
Hip graft to jaw (Hospital Charges )  
Botox, dermal filler  
肉毒杆菌, 皮肤填充剂 Botox, pengisi kulit



## Facilities and Equipments



3D Cross-sectional Cone beam Computerized Tomography (CBCT) for implantology.



Extra-oral radiographic system: Dental panoramic tomography (DPT) or Orthopantomogram (OPG). Intra-oral Radiographic.



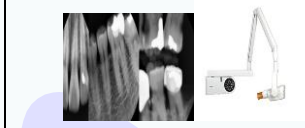
Power Whitening Systems



Endodontic Equipments



Digital Radiography System: For ALL intra and extra-oral X-ray



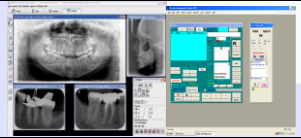
Intra-oral (Small) X-ray



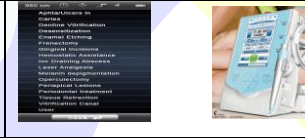
Intra-oral Cameras: Better communication and informed decisions.



DSLR Cameras with Ring Flash: A picture says a thousand words



Fully computerized and digitalized patient records and x-rays.



Laser Dentistry: Whitening and gum surgery



Fillings without a drill (Air-abrasion)



Air/Powder Polisher



Infection Control System: Ultrasonic cleaning before autoclaves (High Temperature High Pressure Sterilizer)



Wide Screen LCD TV Patient Entertainment and Education System



Binocular Loupes and LED Illumination



Nitrous Oxide Sedation for anxious patients: Flow meter and Pulse-oximeter



Implantology System  
Implant Motor/Ultrasonic Piezo Implant Surgery.



Comfortable dental chairs with Fibre-optic handpieces/drills. We practices "One patient one handpiece" policy: All of the handpiece are autoclaved before reuse.

### FINANCIAL POLICY

We accept Cash, Credit Cards (Visa and MasterCard) with Chip. Chinese RMB accepted through Wechat Pay and QQ Wallet.  
Installment for braces and implant cases or treatments more than RM3000.



### COMPLAINT POLICIES AND RESPOND PROTOCOLS

We are committed to providing a high quality service to all our patients, but if there is any short-coming please let us know. This will help us to learn from our mistakes and improve our standard of care. We hope to be able to resolve your complaint simply, quickly, fairly and confidentially. We shall try to resolve the complaint within 14 days. An unresolved complaints shall be referred for mediation by the Malaysian Dental Association, failing which we shall forwards the complaint to the Director General, Ministry of Health. Details of the policies and protocols available online and a copy can be requested from the front desk.